



### **EPL Travel Safety Charter**

- 1st class service by a small family run business
- Fully maintained vehicles meeting all legal requirements.
- Access to records of driver walk around checks, vehicle defects/parts ordered rectifications undertaken by prior arrangement.– essential for passenger safety.
- Vehicle fleet under 15 years with majority under 6 years of age.
- Professional drivers trained in all aspects of transporting passengers. All drivers have up to date CPC (Certificate of Professional Competence) records and are DBS checked with no exceptions
- Vehicles all have three-point safety belts
- Vehicles all carry First Aid and Fire extinguishers.
- Vehicles safety inspected every at required intervals all vehicles have clearly defined emergency exits to include exit doors, specified windows, roof hatches with required equipment i.e. break glass hammers.
- Emergency planning procedures for drivers to put into action in the unlikely event of an accident/breakdown.
- Please follow any instructions given by the driver (legal requirement). Drivers are legally in charge of the vehicle and the responsibility that entails.
- Inform the driver immediately if any problem arises during the journey.
- Take all reasonable measures to ensure that children/young people do not cause any distractions that might affect the ability of the driver to concentrate on the important task of driving safely.
- Assist the driver in meeting the Driver's Hours Regulations (legal requirement).
- Ensure all passengers are wearing safety belts correctly and that belts are worn throughout the journey (legal requirement). Incorrectly worn safety belts can occur a penalty and dramatically reduce their efficiency.
- Locate where all exits are positioned and where emergency and safety equipment are stored.
- Ensure luggage is stored safely and exits and aisles are kept clear (legal requirement).
- Ensure food and drink is not consumed on the coach and strictly observe the no chewing gum policy.
- Leave the coach in the same condition at the end of a journey as it was at the beginning removing all passenger rubbish when leaving the coach.